

TEAMING 2.0

Better Teams, Better Design





RESEARCH CONTRIBUTORS



DONNA CORLEW FSMPS, CPSM founder, chief WIT* officer
C*Connect



FRANK LIPPERT FSMPS, CPSM founder, partner Go! Strategies, LLC



KRISTI PEMPIN CPSM
Vice President, Marketing, Client Development
& Public Involvement
White Hawk Engineering & Design, LLC



WHERE WE STARTED

Teaming 1.0 | The Golden Rules of Teaming



PRIMARY RESEARCH EFFORT

THE OG IN 2016

- 150 respondents
- broad AEC reach
- presented over 15x to state, national audiences
- SAME, SMPS, ACEC, etc.





2.0 IN 2022

- over 250 responses to date
- 5+ years later, capture how teaming has changed
- impacts such as pandemic, talent shortage, supply chain, economy

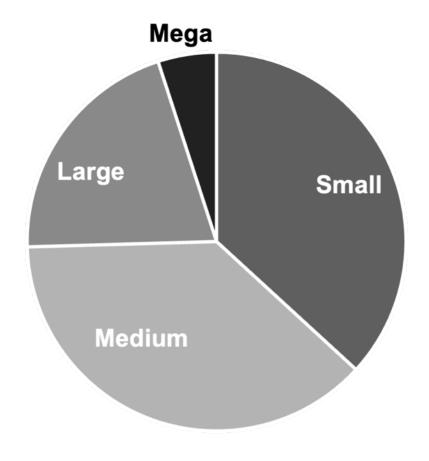


WHO PARTICIPATED

Let's Break It Down

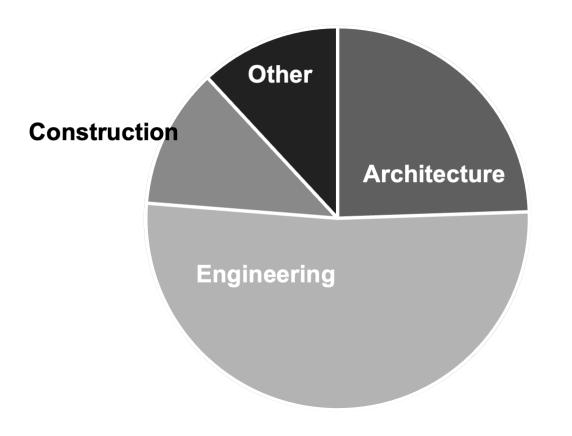


RESPONDENT PROFILE

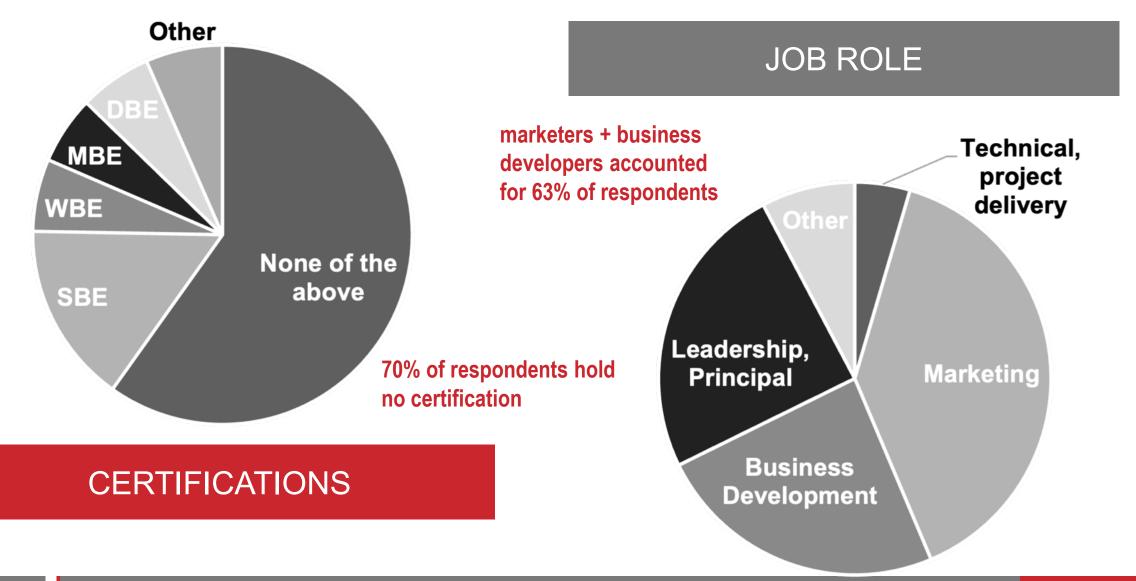


FIRM SIZE

FIRM TYPE

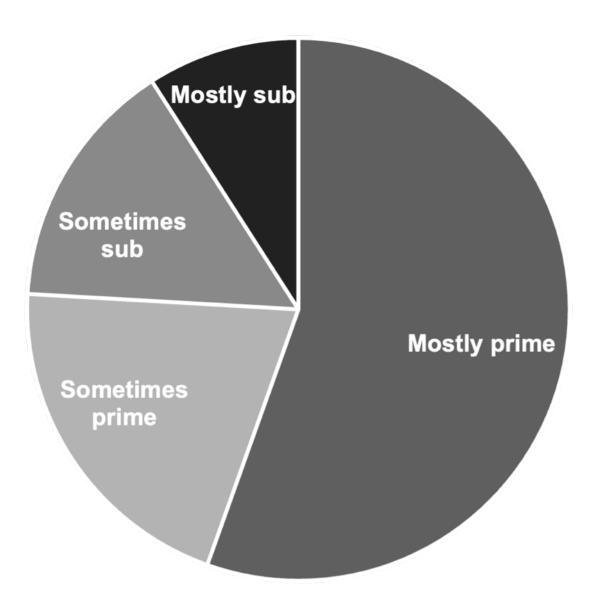


RESPONDENT PROFILE



PRIME VS. SUB

- 55% of respondents identified as mostly prime
- 9% of respondents identified as mostly subconsultant/ subcontractor





SURVEY SAYS

Better Teams = Better Design



WHEN DO WE POSITION ON SMALLER PROJECTS?

\$250-\$500K FEE OR \$3.5M-\$7M CONSTRUCTION

78%

of primes start teaming conversations before the RFP hits the street

65%

of subconsultants start conversations pre-RFP

WHEN DO WE POSITION ON LARGER PROJECTS?

\$1M+ DESIGN FEE OR > \$15M CONSTRUCTION VALUE

96%

of primes start teaming conversations before the RFP hits the street

91%

of subconsultants start conversations pre-RFP

IS THIS CHANGING?

THEN NOW 70% 71% smaller pursuits 72% 94% larger pursuits



HOWDY PARTNER

Partnering for Success



WHAT IS IMPORTANT TO PRIMES WHEN CONSIDERING PARTNERS?

01

Sub has history with project or client



Sub has a reputation of reliability



Sub has a proven track record for technical delivery

WHAT DO SUBS CONSIDER IN PRIMES?



Prime has history with project or client



Prime has a reputation of reliability



Sub has a proven track record for technical delivery

HOW ARE TEAMING PARTNERS IDENTIFIED?

Primes and subs agree!

Existing relationships and knowledge of players along with input from the client rule the day.

IS THIS CHANGING?

No.

What was valued then and is still valued today.



RESPONSE TIME

Delivering Results



WHAT ROLE DOES MARKETING PERFORMANCE + DELIVERY PLAY?

Primes look for partners who deliver the project and help them stand out from the crowd.

01

Subconsultant's silver bullet, differentiating qualifications

Subconsultant's ability to adhere to schedule, follow instructions, completeness, accuracy, flexibility



Subconsultant's schedule compliance

WHAT ROLE DOES **MARKETING** PERFORMANCE + DELIVERY PLAY?

For subconsultants, it's all about being a good team player on both sides of the table.

01

Prime's ability to be a team player

02

Prime's responsiveness



Prime expects an appropriate level of effort based on team role

IS THIS CHANGING?

Interestingly, the pandemic made us more people focused.

21



MORE THAN CHECKING THE BOX

The Value of Partnering



WHAT'S THE VALUE OF SMALL **BUSINESS?**

01

RELATIONSHIPS

Small businesses must network. Those relationships are golden.

02

EXPERTISE

If you're the small business with the right expertise, you're in.



RELIABILITY

Scheduled adherence and delivery records matter.

23

WE LANDED ON MULTIPLE TEAMS! HOW?

We know the agency or client and they love us!

We know the project, we're positioned

02

We have an industry recognized brand (brand awareness)

24

WHEN DO PRIMES ASK SUBCONSULTANTS TO BE EXCLUSIVE TO THEIR TEAM?

When the client loves them, or when they bring a "unique" technical expertise.

WHEN DO SUBS DECIDE TO GO EXCLUSIVE WITH A PRIME TEAMING PARTNER?

When the prime is positioned to win with great client relationships. In general, it's rare.

IS THIS CHANGING?

Maybe.

Small businesses are getting smarter about business.

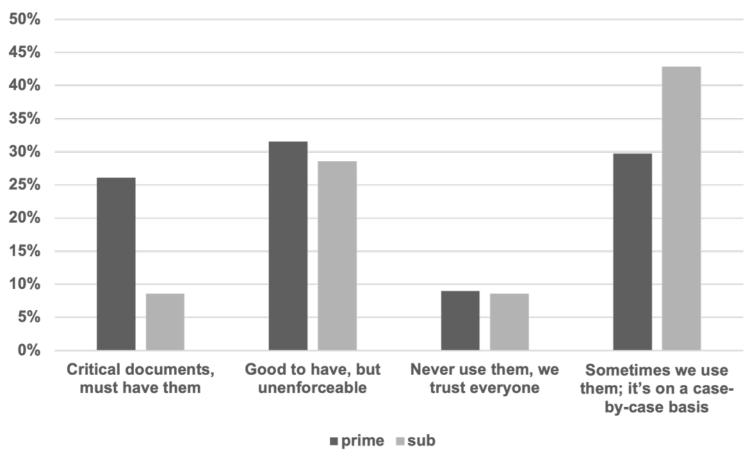


DOCUMENTATION

Cross the T's and Dot the I's



TEAMING AGREEMENTS





IS THIS CHANGING?

Yes.

Primes are asking for teaming agreements more. (as are clients)

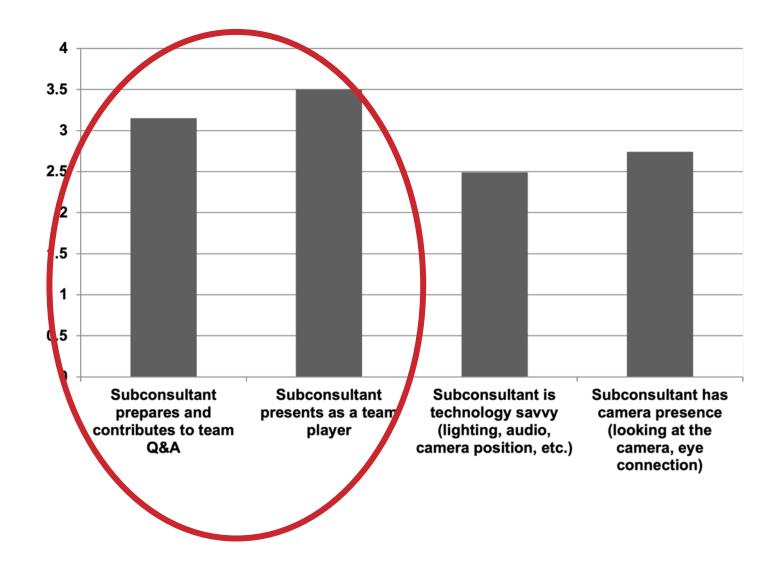


TECHNOLOGY

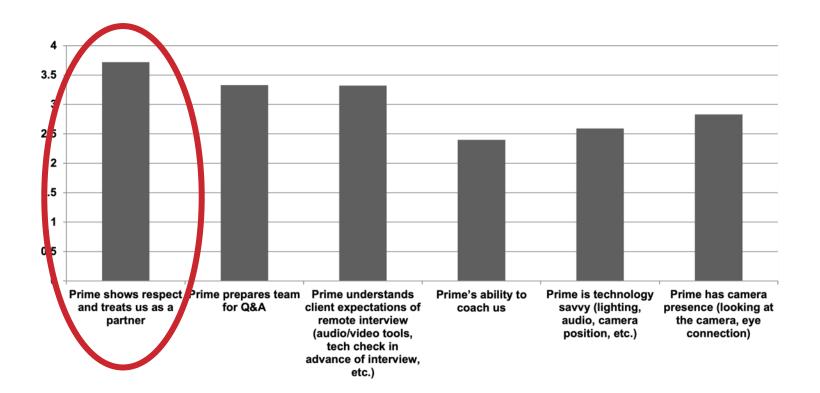
Making Connections Through Virtual Meetings



HOW ARE TEAMING DECISIONS AND RELATIONSHIPS AFFECTED BY THE SHIFT TO REMOTE **INTERVIEWS FROM** THE PRIME PERSPECTIVE?



HOW ARE TEAMING DECISIONS AND RELATIONSHIPS AFFECTED BY THE SHIFT TO REMOTE **INTERVIEWS** FROM THE SUB PERSPECTIVE?





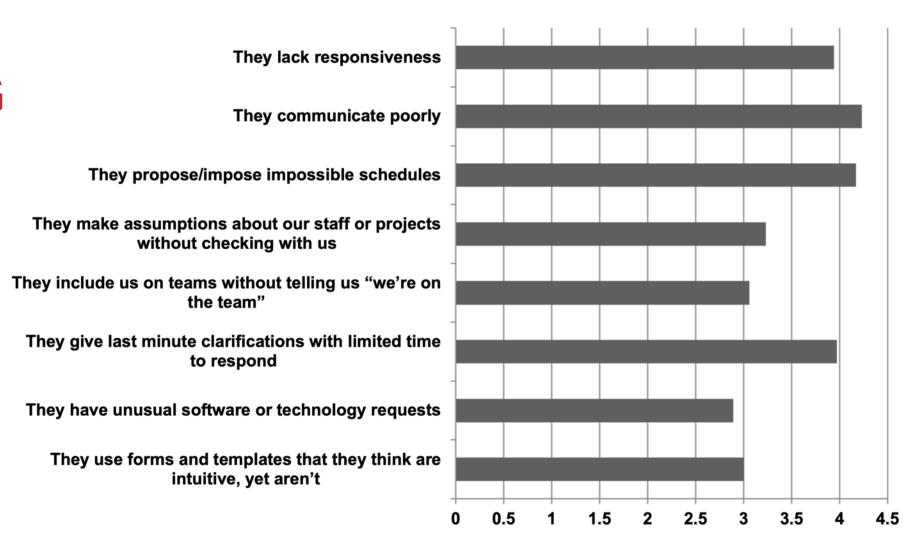
THE MARKETING PROCESS

Communication is Key



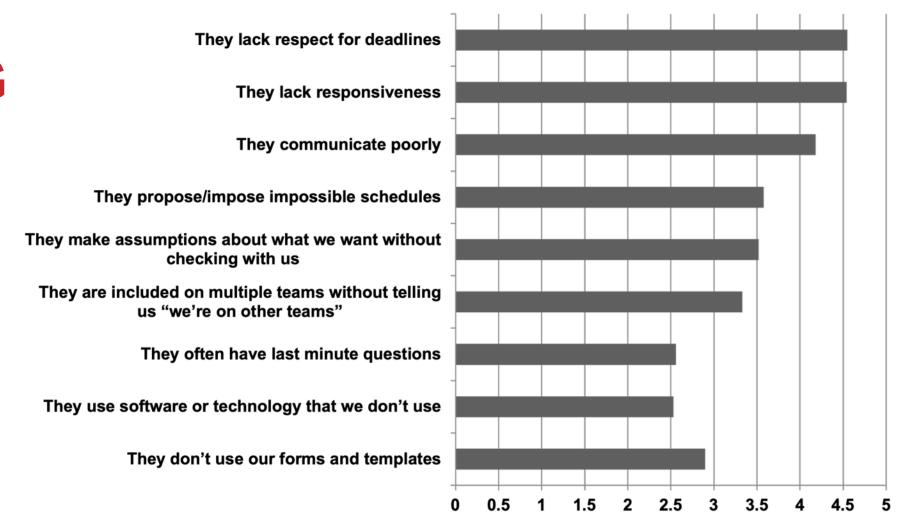
ANNOYING PRIMES

what irritates sub teaming partners?



ANNOYING SUBS

What Irritates Prime Teaming Partners?



IS THIS CHANGING?

Unfortunately, No.

But it really needs to change.

ADD YOUR VOICE!



the teaming 2.0 survey remains open

WE WANT TO HEAR FROM YOU!

Contact me if you want more information on the survey results.

THANK YOU



DONNA CORLEW FSMPS, CPSM

djcorlew@yourconnectedge.com 615-804-4440



FRANK LIPPERT FSMPS, CPSM

frank@go-strategies.com

503-310-2949



KRISTI PEMPIN CPSM

kpempin@whitehawkmail.com

405-550-2695